

NOCTURNE VOLUNTEER ROLES 2019

FESTIVAL AMBASSADOR: As a festival ambassador, you'll be stationed throughout Halifax and Dartmouth, moving between nearby Nocturne projects while helping festival-goers navigate. For example, you might be assigned to the waterfront during your shift. You will be walking in between each project to ensure you are visible to the public in case they need to ask questions. In this role, you'll be able to enjoy sharing the Nocturne experience with attendees by handing out the guides, giving directions and answering simple questions like where to go and what to see.

Ideal for people who enjoy being independent, responsible and engaging with the public. You should be comfortable with large crowds and have good interpersonal skills. You don't need to know everything about the festival to rock this position but it's good to know downtown Halifax geography.

Training: minimum one volunteer info session in September and read the festival guide in advance.

WELCOMING TEAM (Information booth): At the Nocturne information booth, visitors will have questions and you'll be there to help answer their questions about our programming, event schedule, amenities and festival layout. At the info booth, you will work with other staff or board members to guide festival attendees and assist in selling Nocturne merchandise.

Ideal for people who have customer service experience and have volunteered with Nocturne for a minimum of two festivals.

Training: Volunteer information session in September/ during the festival, you will be there with other staff and board members who can support and give direction so you don't have to know everything already.

WELCOMING TEAM (Volunteer Hub):The Volunteer Hub is the home base for Nocturne volunteers. This is where volunteers first sign in, learn where to go, take a break and have something to eat and drink. You will be there to ensure your co-volunteers feel welcome and hand out volunteer supplies. While stationed at the Hub, you may be sent off to drop off guides to different locations or check in with other volunteers at different

venues. Ideal for people who are organized, friendly and good at troubleshooting. This is a public facing role and you will be flexible in relocating to fill holes.

Training; Volunteer information session in September/ You will be working with the volunteer committee to get plenty of training and guidance at the Hub.

ARTIST SUPPORT: You are a creative individual who would like to help out Nocturne artists achieve their dreams. You are ready and willing to help wherever needed. This may mean standing watch over a project while an artist uses the restroom, or it may mean helping to shovel a pile of dirt. This is the kind of position you need to be easy going for and ready to lend a hand at any moment. We will pair you with an artist, or with a group of artists in the same area.

Ideal for people who are interested in art and culture. You are reliable and committed to helping the artist success as your no show will affect the whole team. You are flexible as each artist can ask you for different tasks.

Training: A background in the arts is an asset for this position but not necessary. Attend the volunteer info session in September, read the Nocturne guide and research the artist you are paired with. The artist will also give you direction before your shift.

NOCTURNE BUS GUIDE: We run a free shuttle bus around major points of action throughout Halifax during Nocturne. We will give you the route and you will help people know when to get off and what are some cool things to see. In the past, volunteers played their own tunes on the bus or use microphones located inside the bus to entertain. Ideal for people who are interested in tourism, hospitality and leading projects or tours or simply enjoy building a meaningful relationship with festival goers. You are a welcoming person who is good at talking and knows how to navigate in Halifax.

Training: Attend a volunteer information session. The Nocturne guide is the best way to learn the route as well as Google map.

NOCTURNE FERRY GUIDE: This shift will take place on the ferry that goes between Halifax and Alderney Landing. You will welcome the attendees and encourage them to participate in Nocturne Ferry-oke. People need to board and disembark the ferry

throughout the night and you will help the Ferry-oke team for an efficient and seamless process.

Ideal for people who love music or are inspired and by folks singing at the top of their lungs on the open harbour! You are quick to lend a hand (perhaps playing tambourine) and good at giving instructions.

Training: Volunteer information session in September and read the guide

RUNNERS: As a runner, you will go wherever the festival needs a hand. You are an energetic, flexible person who will travel between projects and volunteer groups to replenish supplies as needed. This position is based out of the hub but you will most likely be moving between different locations.

Ideal for people who are energetic, flexible and helpful. Having a car is an asset but not necessary.

Training: Volunteer information session in September and read the guide